



Date:

Branch: *Sabana Blanco/ San Nicolas / Belgiëstraat*

**FCCA Complaint registration form:**

[www.fcca.com](http://www.fcca.com)

*Do you have a complaint? Please complete the form by filing your personal info below completely. Give a description of the complaint, and sign the form to be processed. Your complaint is very important to us in order for us to be able to improve our service and serve you better.*

Are you a client of FCCA?

- Yes
- No

Title

First name:

Address:

Vicinity:

e-mail address:

- Rent
- Mortgage

ID number \_\_\_\_\_

Account nr. \_\_\_\_\_

Registration nr. \_\_\_\_\_

Telephone nr. \_\_\_\_\_

Have you ever made this complaint before?

- Yes
- No

How did you notify?

- In writing
- By telephone
- In person

Date of the complaint: mth/day/year

\_\_\_\_\_

Name of personnel FCCA:

**Complaint description:**

**Peculiarity/Special Remarks:**

Signature: \_\_\_\_\_